

Discrimination is Against the Law

Millennium Physician Group of North Carolina (“MPG of NC”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). MPG of NC does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

MPG of NC:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Section 1557 Coordinator/Compliance Director.

If you believe that MPG of NC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Millennium Healthcare, LLC
Attn.: Section 1557 Coordinator/Compliance Director
2675 Winkler Avenue, Suite 490
Fort Myers, Florida 33901
Phone: 855-517-8676
TTY number 711
Fax: 239-599-2847
E-Mail: compliance@mpgus.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Section 1557 Coordinator/Compliance Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available on MPG of NC’s website at: <https://durhaminternalmedicine.com/>